

Before You Enquire

8 ways to research a children's club or activity provider

A simple checklist to help parents learn more about a provider before making contact.



Do your homework first

Look at more than one source before you enquire.

-  Website
-  Social media
-  Reviews
-  CoachGuard

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Ask around

- 1** Speak to friends, family and other parents.
- 2** Ask for first-hand experiences, not just recommendations.
- 3** Search local parent groups and community pages.
- 4** If possible, visit the venue or watch a session.

Check the public signs

- 5** Look at the provider's website and social media presence.
- 6** Read reviews on Google, Facebook and Trustpilot.
- 7** Look for clear contact details, policies and practical information.
- 8** Notice how they respond to questions, reviews and complaints.



One glowing post or review is not enough. Look for a consistent picture across different places.

Before you enquire

-  Check more than one source
-  Read reviews carefully
-  Look for consistency and transparency
-  Do not ignore repeated concerns or missing information



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Scan to search and check a club

